



Your Attitude Is Showing (12th Edition)

By Sharon Lund O'Neil, Elwood N. Chapman deceased

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Helping readers become aware of the strong impact that one's attitude has on every aspect of life, this highly regarded primer in the field of business human relations empowers readers of all backgrounds to play their human-relations roles with greater understanding and sensitivity. Fully updated and fresh with new material, it teaches readers that people who balance their technical skills with human-relations competencies find greater on-the-job happiness, contribute more to the productivity of organizations, and, in general, have more successful careers and satisfying lives. A well balanced mix of human-relation competencies to understanding oneself, relationships with others, career, and expanding ones assets. For individuals of all ages and backgrounds seeking self-improvement in their human-relation roles.

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Editorial Review

From the Publisher

The most highly regarded primers in the field, Chapman's classic hands-on, how-to text tackles the everyday situations and problems in the human relations component of business--from getting along with co-workers to working out conflicts between employees without sacrificing productivity. Helping students learn to play their human relations roles with greater understanding and sensitivity, the book shows how acquiring a positive, constructive attitude can contribute more to the productivity of organizations and lead to more successful careers. This work/text has sold over one million copies.

From the Back Cover

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About the Author

Sharon Lund O'Neil is a widely published author. In addition to her friendly writing style and practical advice, she has a common-sense approach to problem solving. Her human-relations cases, based on the corporate work environment, are popular with both trainers and educators.

As a frequent national speaker and facilitator on leadership and engaging teams, Sharon advocates the importance of "soft skills" - the human-relations skills that are so critical for building strong relationships.

Sharon has been actively involved in many professional groups and has led several prominent national professional and educational organizations.

Users Review

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Randal Revilla:

Reading a book tends to be new life style on this era globalization. With reading you can get a lot of information that could give you benefit in your life. With book everyone in this world may share their idea. Publications can also inspire a lot of people. Many author can inspire their own reader with their story or perhaps their experience. Not only the story that share in the guides. But also they write about advantage about something that you need example. How to get the good score toefl, or how to teach your children, there are many kinds of book that you can get now. The authors nowadays always try to improve their talent in writing, they also doing some investigation before they write to their book. One of them is this Your Attitude Is Showing (12th Edition).

Keith Barnett:

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