



# The Oliver Wight ABCD Checklist for Operational Excellence

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- Strategic Planning
- People/Team Systems
- Total Quality
- Continuous Improvement
- New Product Development
- Planning and Control

This newly updated edition reflects the dramatic changes in MRP II practices and the explosion of Enterprise Resource Planning (ERP) tools. Including FAQs and tools from the field compiled by Oliver Wight's international group of consultants, The Oliver Wight ABCD Checklist for Operational Excellence, Fifth Edition should be a critical part of any program that strives to reach as close to perfection as possible.

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## **The Oliver Wight ABCD Checklist for Operational Excellence** By Inc. Oliver Wight International **Bibliography**

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OLIVER WIGHT INTERNATIONAL, INC., founded in 1969, is an international consulting and education firm for professionals in distribution, logistics, and manufacturing.

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